



## Quality Assurance

### Policy

EDSR operate a Quality Assurance policy that covers all its activities and takes a pro-active approach to problem solving and preventative action. This is to assure clients that all design, products and services delivered to the contract meet the specification or recognised industry standards or good practice.

### Quality Management System

Our Quality Assurance system complies with the internationally recognised ISO 9001 standard, and is accredited externally by NQA Global Assurance, who audit the system independently twice a year.

### Quality Manual

The Quality Manual forms part of the Integrated Management System (IMS) and incorporates both core and contract-specific procedures for the control of the design process, purchasing, delivery, storage and handling of materials and procurement and control of specialist sub-contractors. The procedures, also available on the Company intranet, give site managers clear and concise guidance on how to manage these issues on a site-by-site basis.

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## Monitoring

As well as the NQA external audits, the system is monitored internally by the Health, Safety and Systems Manager, who carries out fortnightly site inspections, manages corrective action reports and assesses the performance of both our own procedures and those of key sub-contractors.



## In practice

For each project a site-specific remediation strategy or project manual will be developed, which will include design, method statements, pre-start planning, programme, resources and key procurement requirements. Site Managers are authorised to plan and requisition materials for their own projects and this encourages a strong quality assurance culture.



Through robust purchasing and assessment procedures, suppliers and sub-contractors are required to meet EDSR's stringent performance standards. Full traceability is maintained for all materials, waste movements, plant and equipment and specialist services.



### For more information please contact:

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